



# EISENHOWER MEDICAL CENTER

## SECTION 1557 COMPLIANCE

*The following notice is required by section 1557 of the Patient Protection and Affordable Care Act Notice*

Eisenhower Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Eisenhower Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Eisenhower Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats); and
  - Free language services to people whose primary language is not English, such as qualified interpreters through a telephonic service.

If you need these services, you may contact the Patient Relations Coordinator at (760) 340-3911, x3648.

If you believe that Eisenhower Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with: Patient Relations Coordinator, Eisenhower Medical Center, 39000 Bob Hope Drive, Rancho Mirage, CA 92270, at 760-340-3911, x3648. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Patient Relations Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

- Spanish** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al T 1 760-340-3911, x3648.
- Chinese** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 T 1 760-340-3911, x3648.
- Vietnamese** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số T 1 760-340-3911, x3648.
- Filipino** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa T 1 760-340-3911, x3648.
- Korean** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. T 1 760-340-3911, x3648. 번으로 전화해 주십시오.
- Armenian** Ուշադրություն: Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Զանգահարե՛ք T 1 760-340-3911, x3648.
- Persian** اب. دشاب یم مهارف امش یارب ناگیار تروصب ینابز تالی هست، دینک یم وگتفگ یسراف نابز هب رگا: دهجوت T 1 760-340-3911, x3648 دی ری گب سامت.
- Russian** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните T 1 760-340-3911, x3648.
- Japanese** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。T 1 760-340-3911, x3648 まで、お電話にてご連絡ください。
- Arabic** مقرب لصتا. ن اجم اب كل رفاوتت ديوع لل قدع اسم ا تامدخ نإف، ةغلل رلذا ثدحتت تنك اذا: قظوح لم: مكلبال او مصلا فتاه مقدر) T 1 760-340-3911, x3648.
- Punjabi** ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵੱਲੋਂ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। T 1 760-340-3911, x3648 'ਤੇ ਕਾਲ ਕਰੋ।
- Mon-Khmer Cambodian** ឆ្លើយតប៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយឥតគិតថ្លៃនៃភាសាខ្មែរសម្រាប់អ្នកនិយាយភាសាខ្មែរគឺអាចមានសេវាជំនួយឥតគិតថ្លៃ។ ចូរ ទូរស័ព្ទ T 1 760-340-3911, x3648. ។
- Hmong** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau T 1 760-340-3911, x3648.
- Hindi** ध्यान दें: यदि आप हदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। T 1 760-340-3911, x3648. पर कॉल करें।
- Thai** ระวัง: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร T 1 760-340-3911, x3648.