The Leo And Gloria Rosen Infusion Center

Designed with patient comfort and convenience in mind, the infusion center offers a combination of state-of-the-art medical treatment with a hands-on approach.
When patients arrive at the Leo and Gloria Rosen Infusion Center at Eisenhower Lucy Curci Cancer Center for treatment, they enter a unique environment that combines clinical excellence with compassionate care. Designed with patient comfort and convenience in mind, the Infusion Center offers a combination of state-of-theart medical treatment with a hands-on healing approach.

“At the Infusion Center, everything we do is designed to improve patient care,” says Sharon Houston, RN, BS, and Manager of the Rosen Infusion Center. “Our staff has ongoing training in new therapies and drugs, and combined with years of experience, we offer unparalleled expertise going beyond the procedure and focusing on creating a warm, healing environment for our patients.We provide safe comfortable surroundings when patients need them most.”

The Leo and Gloria Rosen Infusion Center provides patients with a wide range of services, including chemotherapy, intravenous (IV) antibiotics, IV hydration, blood transfusions, injections, as well as other specialized drugs delivered intravenously. According to Houston, these include medications to treat osteoporosis and rheumatoid arthritis, among others. The Center also provides VAD (vascular access device, for example, a portacath) maintenance service, bone marrow biopsy procedures with the pathology department, as well as specialized services for patients including both social support services and registered dietitian services. Patient education materials are also available, including information on a number of diseases and treatment options.

The Infusion Center has a rotating staff of five onsite pharmacists and four chemotherapy-certified Registered Nurses.Working collaboratively to ensure the highest levels of patient safety and compassionate care, our physicians, pharmacists and nurses combine their expertise based on the patients individualized needs. Physicians write the infusion orders, the pharmacists process the orders, and a second pharmacist double-checks all infusions before they are administered to the patient. Nursing staff use patient identification wristbands to identify the right patient and the right drug. Infusions are delivered via state-of-the-art infusion pumps.
“All of the Infusion Services are provided in an environment where patients are treated like family.”

“Having pharmacists on-site is a tremendous benefit for patients,” says Eisenhower Pharmacist Jade Folstrom. “It saves patients time — they never have to wait to have their medication orders processed — and it helps ensure patient safety. Everything is checked and doublechecked by the pharmacists on-site.”

All of the Infusion Services are provided in an environment where patients are treated like family, and the staff does everything possible to ensure a smooth treatment and recovery. The Center itself is comfortable and welcoming with a large picture window that lets in natural light and beautiful ceiling murals providing patients a relaxing view as they undergo treatments.

The nurses’ station is located in the middle of the Center, allowing staff to provide the necessary care and attention, while at the same time reducing noise that may make it difficult for patients to rest and relax. The Leo and Gloria Rosen Infusion Center environment is complemented by the additional healing features of the Cancer Center, such as an on-site gourmet café and the tranquil, outdoor Auxiliary Healing Garden.

A number of patient amenities ensure that patients are comfortable throughout the sometimes long treatment sessions (times for chemotherapy, for example, can range from 30 minutes to as long as eight hours). Services include complimentary valet parking, oversized reclining treatment chairs, individual televisions, soft pillows and heated blankets. A variety of refreshments such as juice, soda, crackers and cookies are served throughout the day, and lunch is provided to those patients who are being treated during the lunch hour. Private and semi-private rooms are also available.

“Holding to the highest standards of outpatient care, we also focus on creating a warm, social environment, making sure everyone is as comfortable as possible,” says Houston. “And we always offer patients a friendly smile when they come through the door.”

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