It’s all About The Patients

THE LEO AND GLORIA ROSEN INFUSION CENTER

All nurses at the Lockton Infusion Treatment Center in the Leo and Gloria Rosen Infusion Center are chemotherapy certified and oncology trained, ensuring the highest standards of compassionate care.

The Leo and Gloria Rosen Infusion Center at Eisenhower Lucy Curci Cancer Center brings a deep caring and humanity, coupled with the highest standards of excellence, to each and every patient.

It’s like you’re a part of a family. They all know you by your first name and want to know how you’re feeling. If something comes up, they call the doctor, and handle everything…. I actually look forward to coming here for treatment.”— John Romig, Eisenhower Lucy Curci Cancer Center patient.

The Leo and Gloria Rosen Infusion Center at Eisenhower Lucy Curci Cancer Center brings a deep caring and humanity, coupled with the highest standards of excellence, to each and every patient. There is comfort here, and compassion abides. It’s a place where patients are treated like family, and the nurses and staff do everything possible to ensure a smooth treatment and recovery.

“We are special here because we have cross-trained all the nurses, so that every nurse in the Eisenhower Lucy Curci Cancer Center is able to function at the Infusion Center,” explains Cindy Huff, RN, MS, and Manager of the Infusion Center. “We also have a Clinical Nurse Specialist, Barbara Bigelow, RN, MS, who quite literally follows patients from the hospital to the Infusion Center, ensuring that their care is streamlined all the way. Patients know we’re here for them,” continues Huff, “and that we are just a phone call away.”

For cancer patients like John Romig, the Infusion Center is more than a place to receive treatment. “I needed to get a reduced price for my anti-nausea medicine, and Barbara stepped right up and said she would be my advocate. She filled out the paperwork and everything. She tells me to call if there’s ever anything that I need,” he explains.

“The Eisenhower Lucy Curci Cancer Center is truly ‘a healing place like no other,’” Bigelow shares. “Our focus here is to deliver care for the whole person, as well as having all nurses chemotherapy certified and oncology trained.Most places do not insist upon that high standard.”

In addition to chemotherapy, the Infusion Center also provides blood transfusions, platelets and extra fluids. And once their chemotherapy has ended, patients may get the remainder of their intravenous (IV) antibiotics from the Infusion Center.

Eisenhower’s pharmacist contributes to the total picture of patient care. Huff points out,“Having a dedicated pharmacist is another high standard that Eisenhower uses. All chemotherapies are prepared and checked in our pharmacy by our licensed pharmacist.We follow Oncology Nursing Society standards of care in checking and re-checking all chemotherapies prior to infusion. Patient safety is first and foremost.”

Generally, chemotherapy treatment takes anywhere from 30 minutes to eight hours. Huff explains that it’s the little things that really make the difference for her patients. “We focus on the amenities. The patients can sleep all day if they want to.We have books on tape, DVDs, televisions, plus heated blankets and pillows.We also provide everyone with nutritious, fresh food.”

Romig, who is receiving treatment for lung cancer, also appreciates the support groups. “They have a support group specifically for lung cancer patients. They also have programs like Healing Harps, Tai Chi and Meditation. It helps to keep you busy…and keeps your mind off your cancer,” says Romig.

Sitting comfortably in a chair at the Infusion Center, Romig laughs as he continues his story. “Cindy Huff calls me their “miracle” baby…because I was not expected to live,” he recalls. “I had pneumonia and had to be rushed to the Emergency Department at Eisenhower Medical Center.When I got out, I wanted to focus on getting the most I can out of life.”

“I don’t sweat the small stuff.”When asked how having cancer has changed his life, Romig is thoughtful. “I appreciate life so much more having gone through this.”

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